



YEAR 2000 READINESS DISCLOSURE

Summary:

Safelite Glass understands that the transition to the new millennium is a significant technical challenge, and is working to make it as seamless as possible for our organization and that of our business partners. Safelite has instituted a program and dedicated the resources to meet this challenge.

Accordingly Safelite has made the conversion to the Year 2000 a top priority project, and has established teams in MIS, Manufacturing, and Real Estate to address Y2K. We recognize that the Year 2000 project is a business issue and not simply a computer code problem. Our approach to this challenge reflects our commitment to maintaining our business relationships.

Scope:

The scope of Safelite's Year 2000 project includes that following aspects:

1. We have systems that reside on (3) platforms – Mainframe, AS/400 and RISC 6000. All of these systems have now been remediated.
2. In addition certain mainframe based financial packages are being replaced rather than remediated. All systems are currently being tested, with completion scheduled for August 1999.
3. Our various system software packages have been inventoried, and where necessary upgraded to compliant releases. This work was completed during the 1st quarter of 1999.
4. Our Telecommunication environment has been inventoried and changes to this critical hardware are currently underway. This task should be completed by mid 1999.
5. A review was made in our Manufacturing processes and various facilities to identify any "Embedded Chip" problems.
6. We have contacted selected suppliers and customers in an effort to verify that they have a Year 2000 compliance program.

Remediation Plan:

Safelite contracted with an outside firm to remediate our COBOL code. This effort was completed during the 1st quarter of 1999. A small amount of other code was remediated by in-house staff. In addition, two of our major financial packages are being replaced by the respective vendors. Our primary strategy is to use a 100 year sliding window approach, which should avoid the need for future conversions.

Test Plan:

Safelite has built an isolated test environment where mainframe systems are being tested in this "Time Machine". All code on the mid range platforms will also be tested on a machine set to various future dates in the Year 2000. We anticipate that this testing will be completed by August 1999. Safelite has dedicated a team of analysts devoted to this testing. In addition, interoperability testing in the "Time Machine" environment has been conducted with several major clients.

Contact Information:

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